



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

In re Application of:

5 M. Koptiw

S. Sazegari

Case: 2000-0453

Serial No.: 09/912,974

Art Unit: 2642

10 Examiner: M. Ubiles

Filed: July 25, 2001

Title: Service Interaction Media in an Intelligent  
Network Environment

*Certificate of Mailing*

I hereby certify that this correspondence is being deposited with the United States Postal Service as prepaid first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, P.O. Box 1450, Alexandria, VA 22313-1450 on May 7, 2004.

*WRyan*

May 7, 2004

William Ryan, Attorney Reg. No. 24,434

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15 COMMISIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, VA 22313-1450

Technology Center 2600

AMENDMENT

20 SIR:

This is in response to an Office action mailed on November 7, 2003 in the above-identified application.

Please amend the above-identified application as follows:

25 Amendments to the claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

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